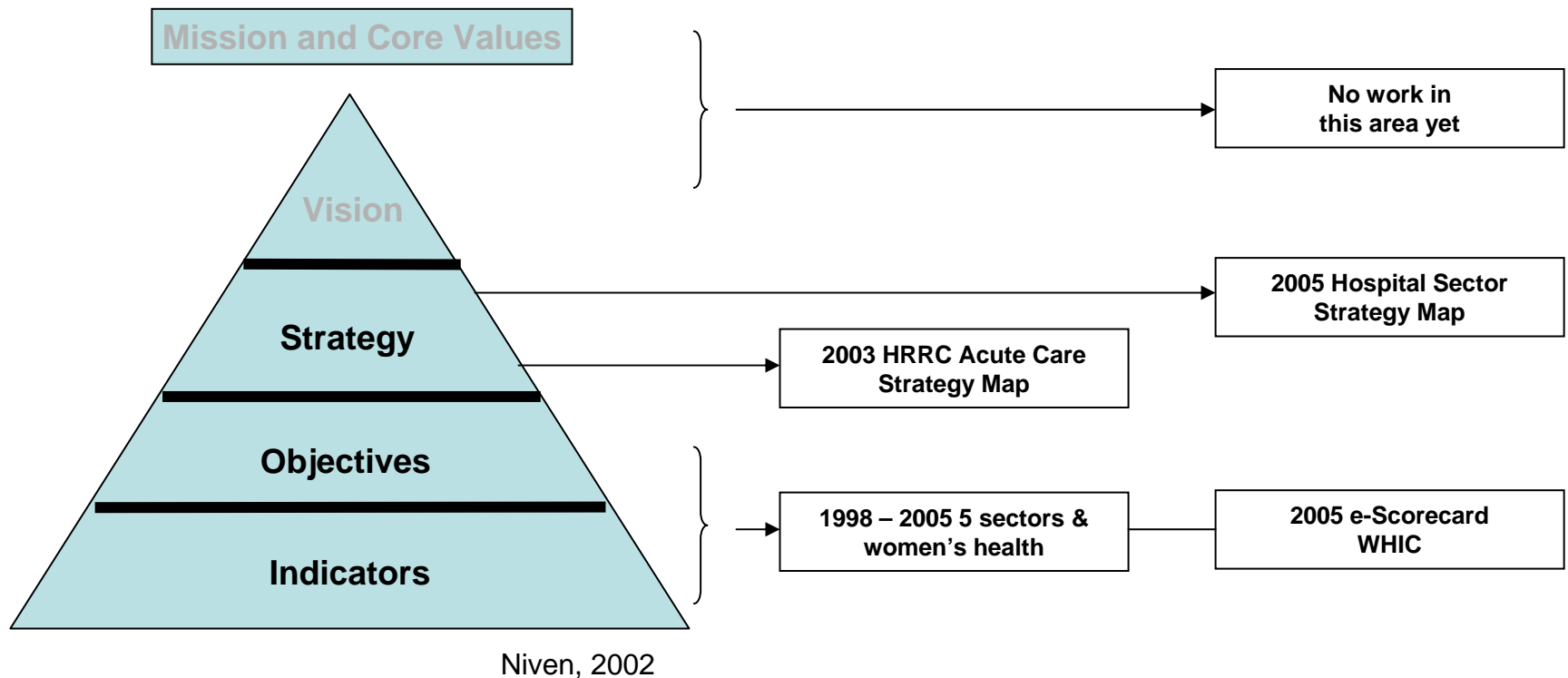


Aligning Performance with Strategy

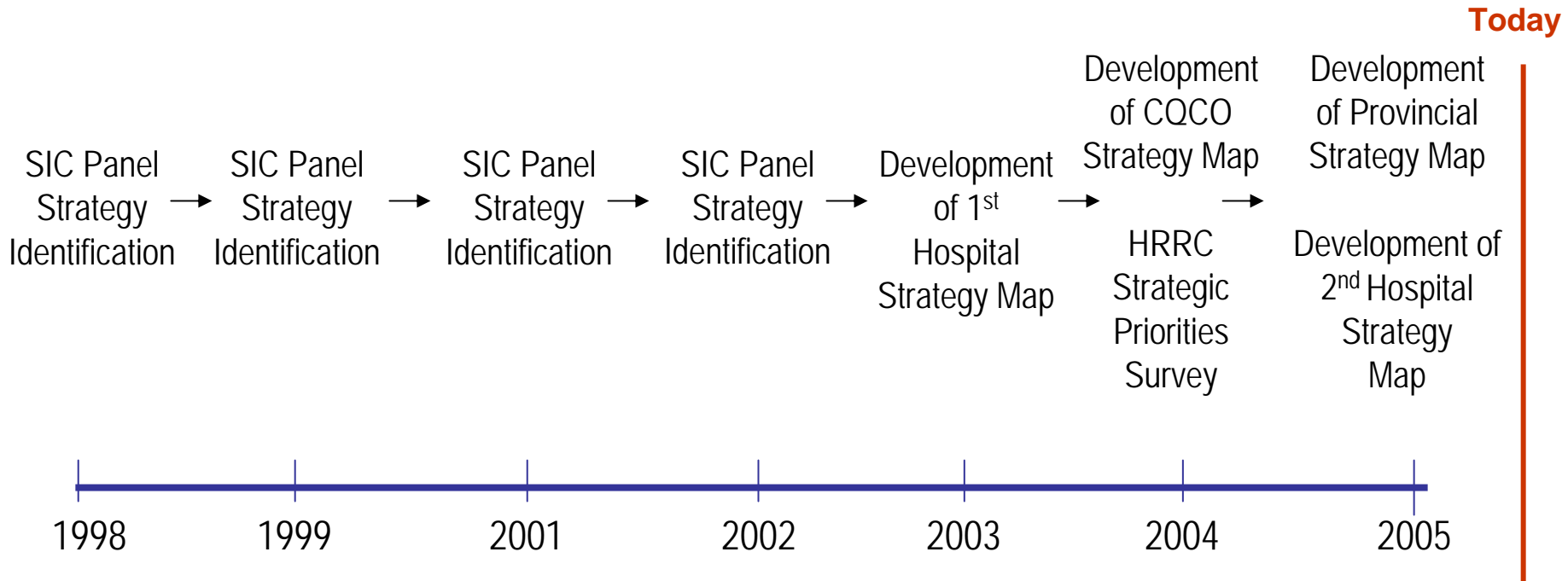
Leadership Conference: 21 September 2005

Developing tools to facilitate performance
measurement and management
at a system level

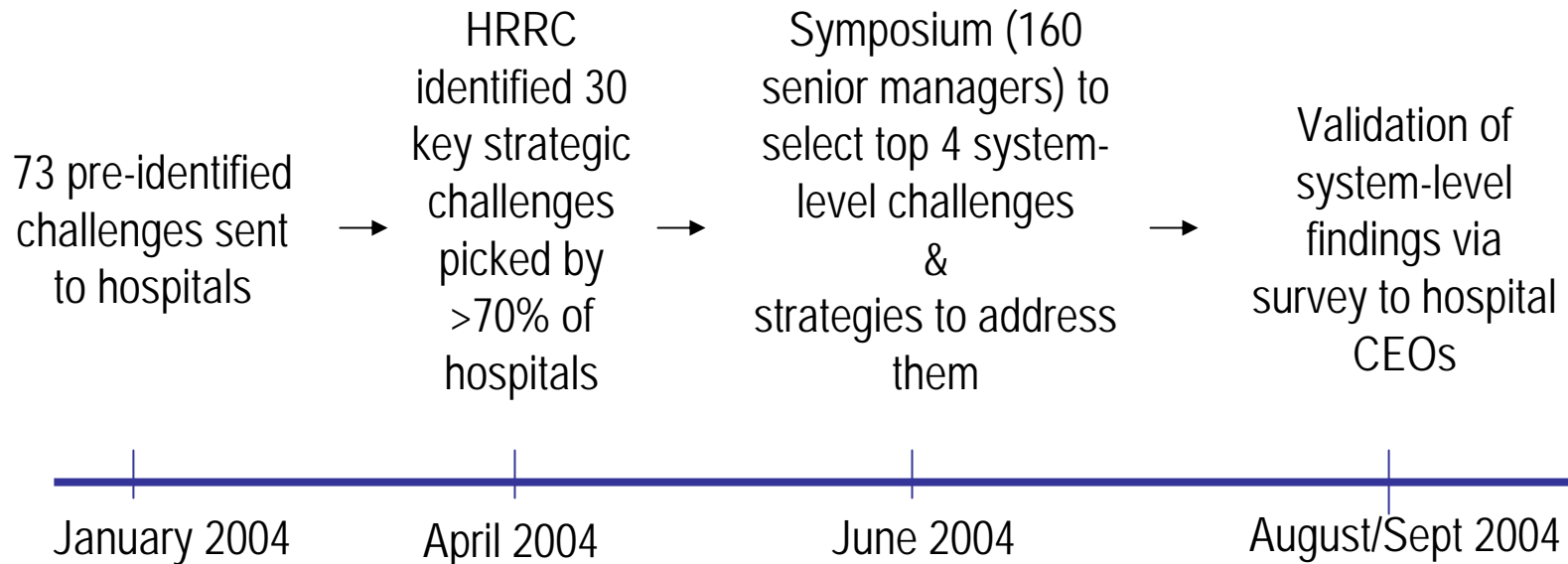
Metrics are only one component of a performance management system...



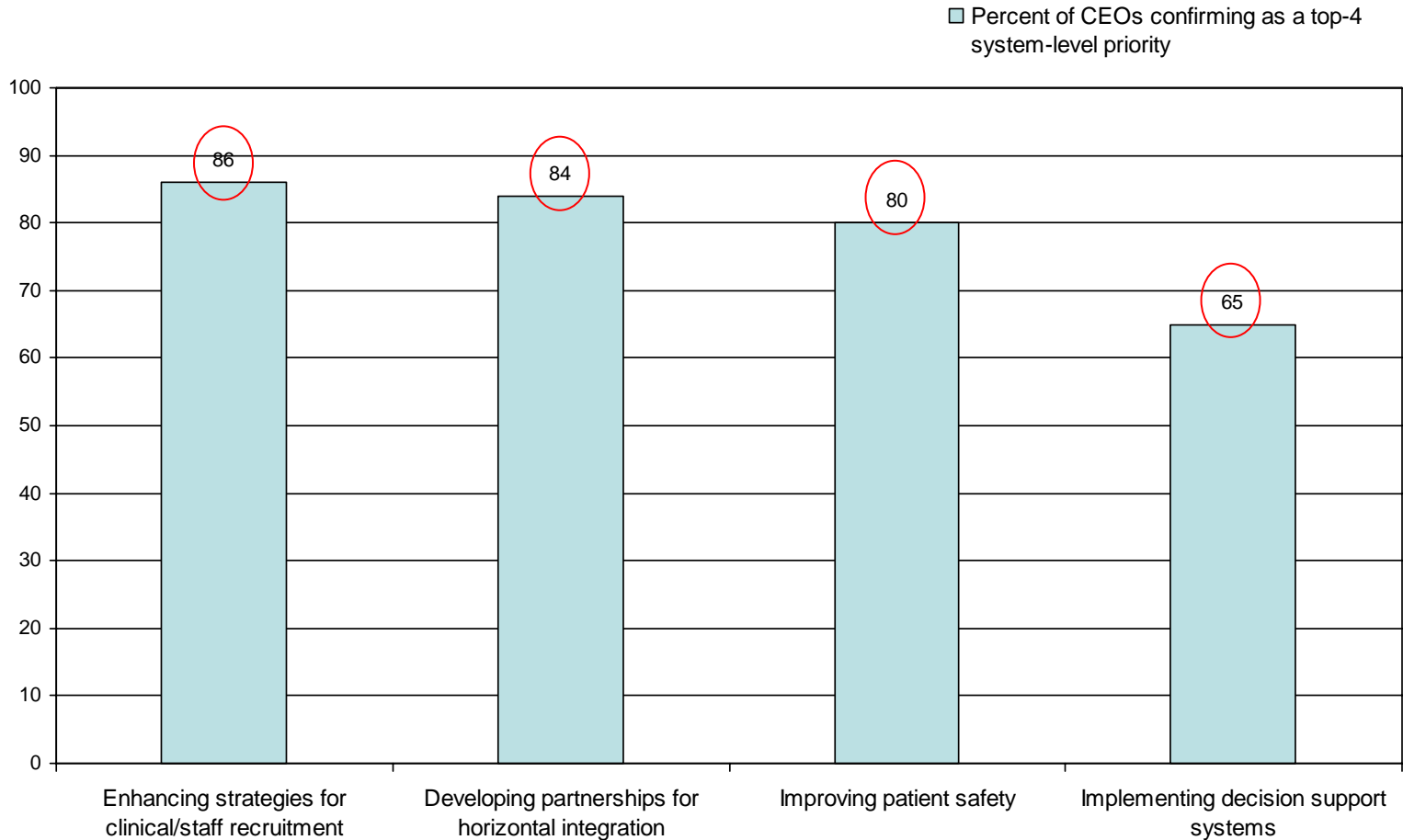
Process for developing a strategy map for the hospital sector...



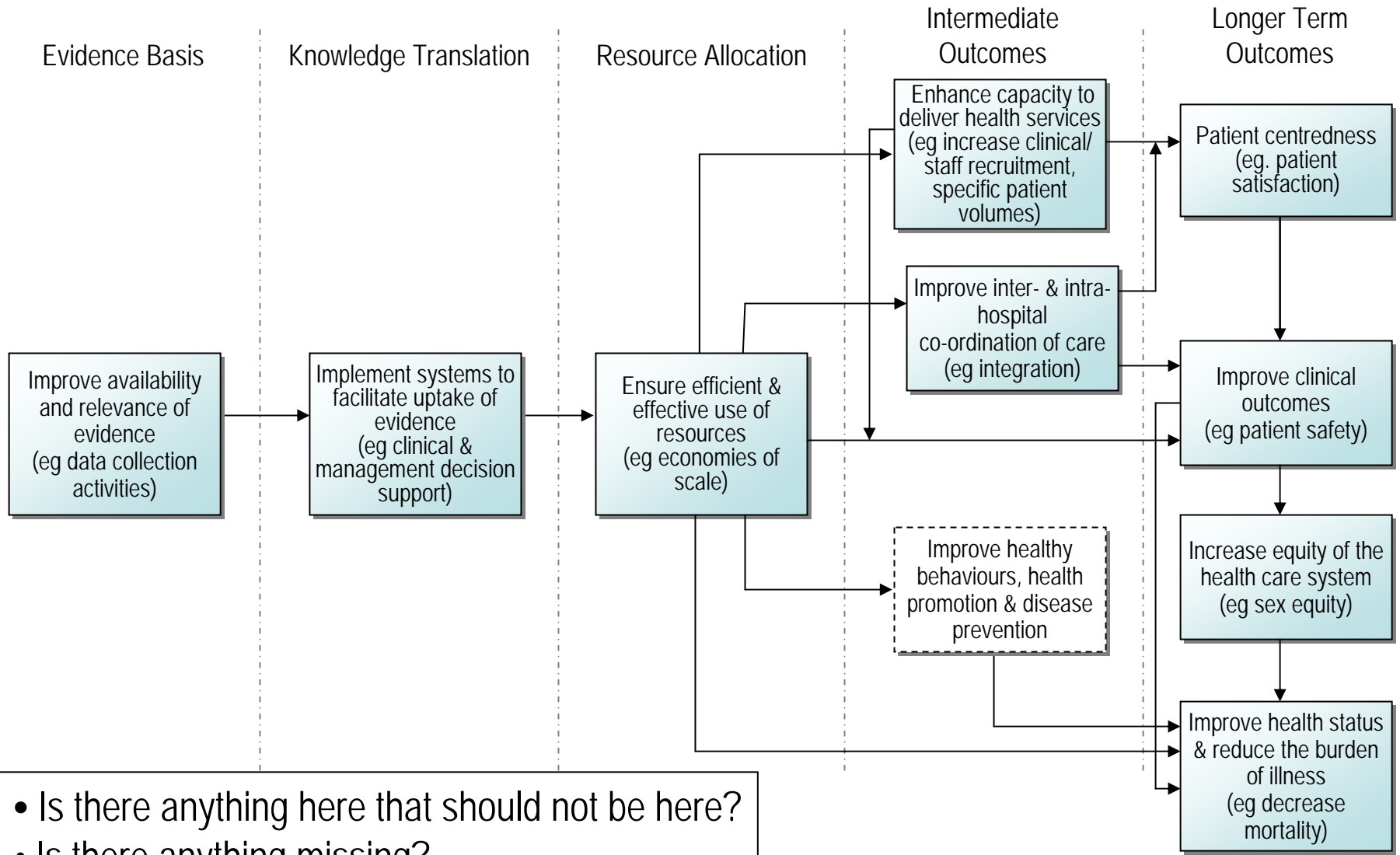
Process followed in 2004 to identify hospitals' strategic priorities...



Four top strategic priorities identified at HRRC's Spring 2004 Symposium...



Proposed hospital sector strategy map...



- Is there anything here that should not be here?
- Is there anything missing?
- Do the relationships make sense?

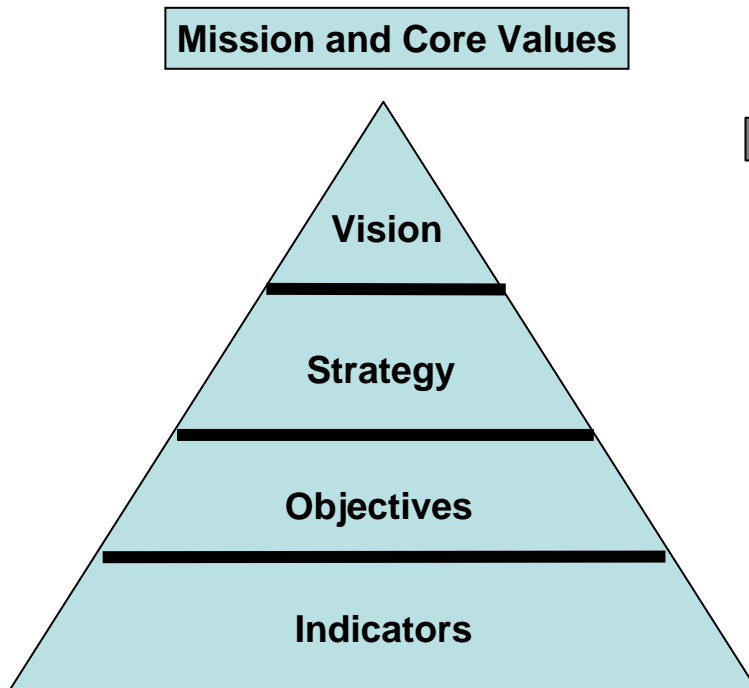
Process for validating the hospital sector strategy map...



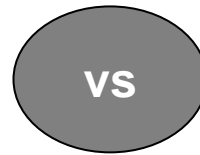
Using the sector strategy map to facilitate
strategy development and performance
management at individual hospitals

It's a challenge to articulate strategy in a way that drives performance management...

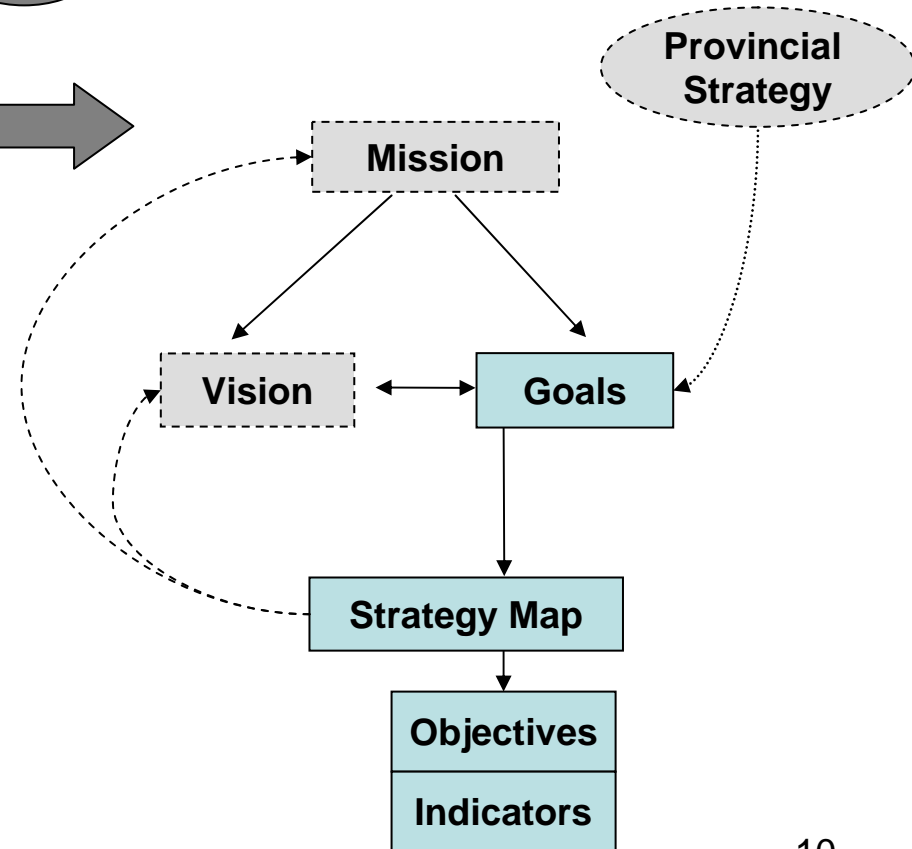
Standard Approach



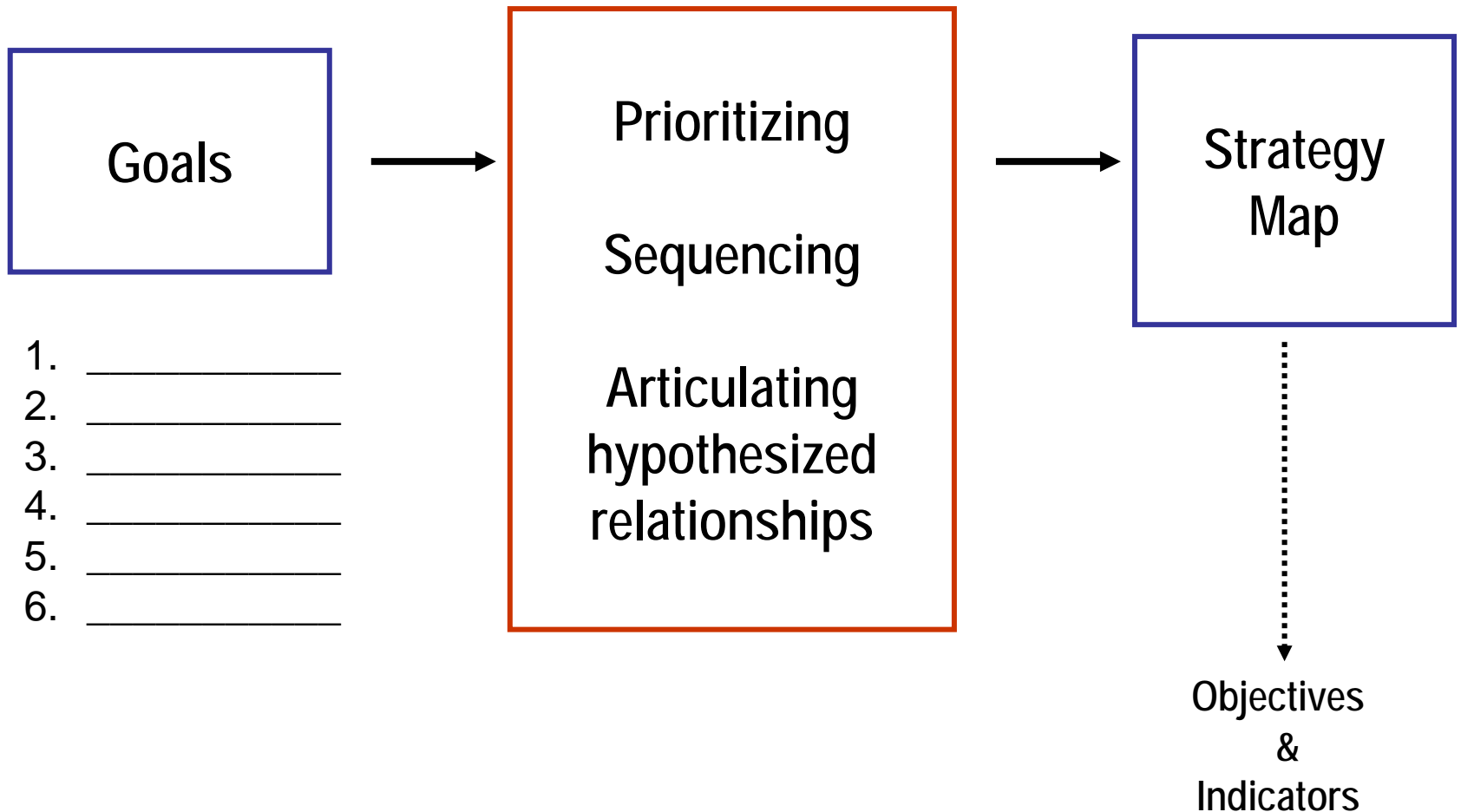
Niven, 2002



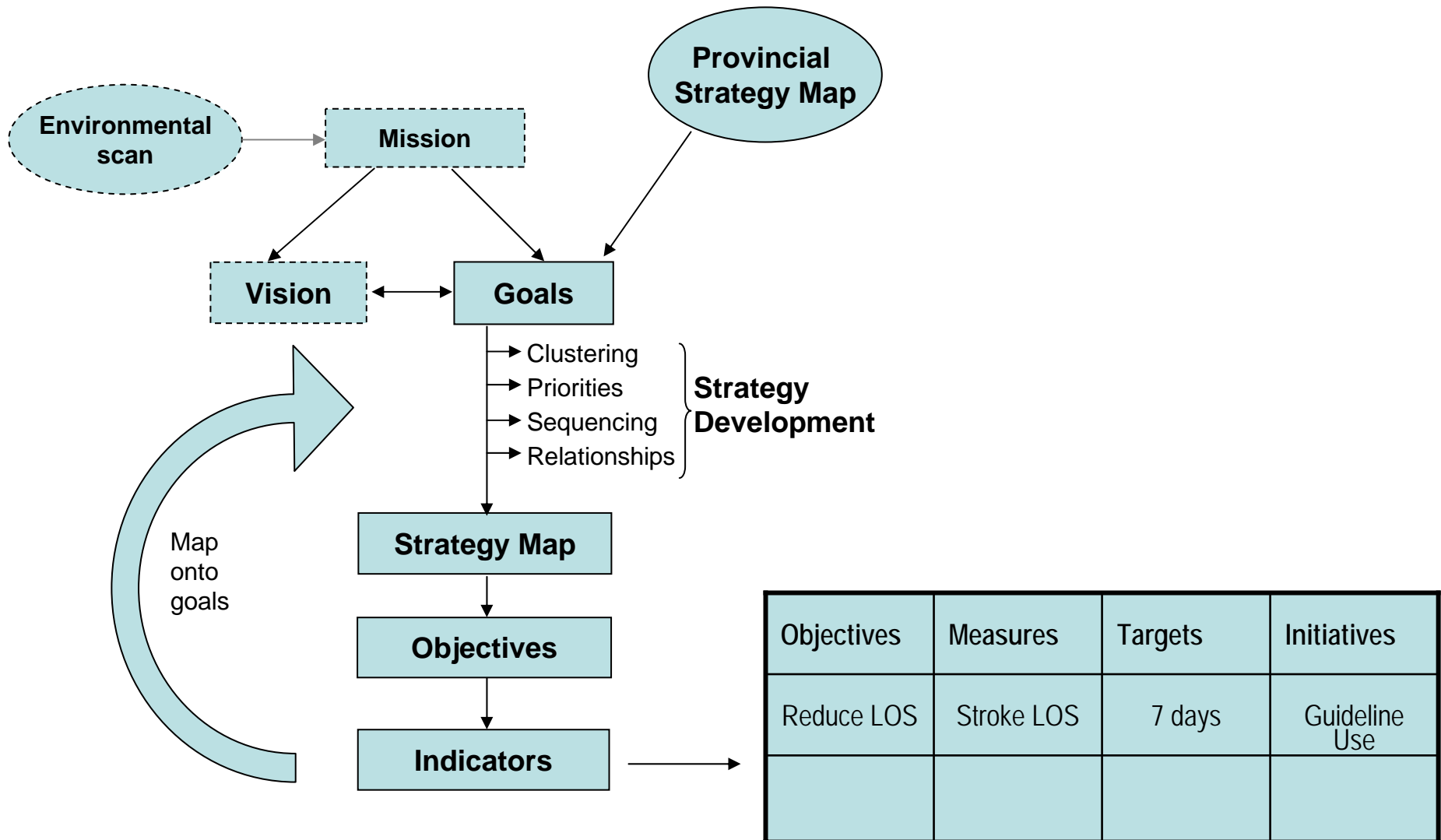
Ontario Hospital Iterative Approach



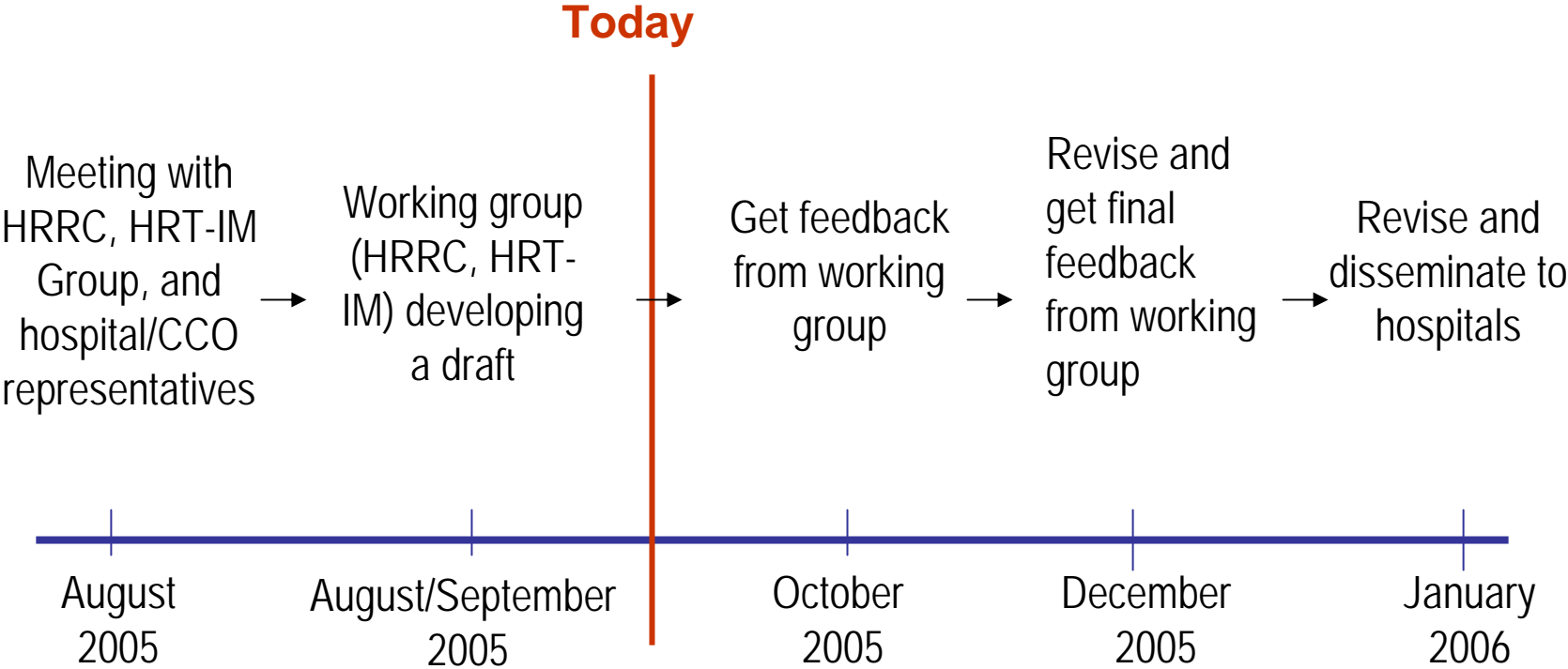
The workbook will focus on articulating goals, clustering them and defining relationships among them to form a strategy map...



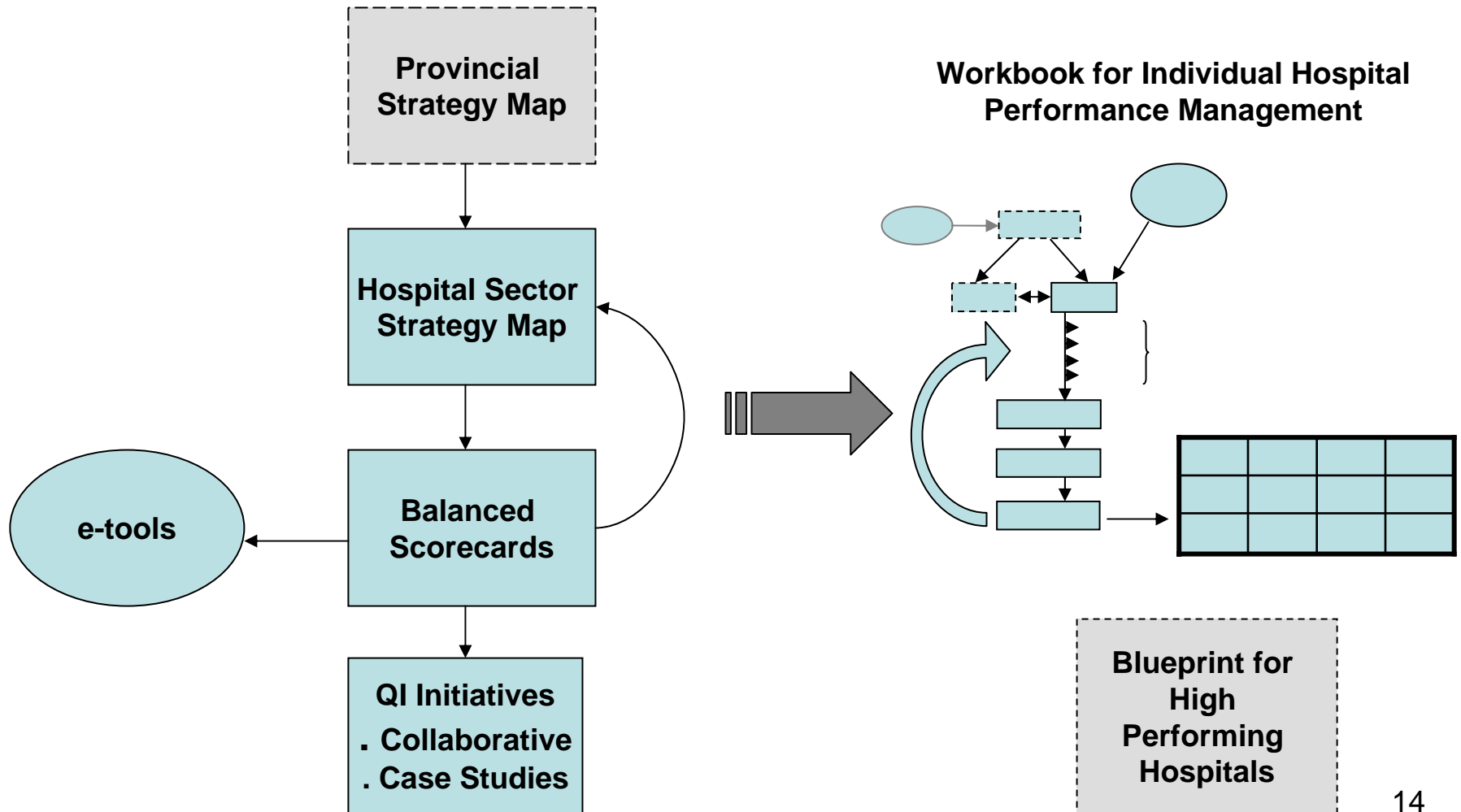
...and then integrating the strategy map into a performance management system



Process for developing the workbook



Providing the tools for performance management of hospital care at a system and local level...



Contact Information

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