



# 2005 Leadership Conference

## Setting the Stage for Performance Management

September 21, 2005 • The Toronto Marriott Downtown Eaton Centre

9:00 - 9:30 am **Continental Breakfast**

9:30 - 9:45 am **Opening Remarks**  
*Adalsteinn D. Brown,*  
*Principal Investigator, HRRC*

9:45 - 10:45 am **Integrating the Sectors: Overview of 2005 Hospital Reports (Acute Care, Emergency Department Care, Complex Continuing Care, Rehabilitation)**  
*Adalsteinn D. Brown,*  
*Principal Investigator, HRRC*

- What's new?
- Key themes across the sectors

10:45 - 11:00 am **Break**

11:00 - 11:30 am **e-Scorecard: A New Tool to Support Hospitals**  
*Miin Alikhan,*  
*Project Manager, HRRC*

11:30 am - 12:15 pm **Aligning Performance Measurement with Strategy**  
*Paula Blackstien-Hirsch,*  
*Project Manager, HRRC*  
*Jeremy Veillard, Lead, Measuring Performance for Change, Health Results Team - Information Management*

- Hospital Strategy Map and Scorecard
- Local Hospital Strategy Maps
- Provincial Health System Strategy Map and Scorecard
- Questions

12:15 - 1:00 pm **Lunch**

1:00 - 3:00 pm **Strategies That Drive High Performance: Lessons Learned from Ontario Hospitals**

- *Introduction - Bob Baynam, Headwaters Healthcare Centre*
- *Providence Continuing Care Centre - Marcy Saxe-Braithwaite*
- *Trillium Health Centre - Susan Bisailon*
- *Kingston General Hospital - Bill Hart*
- *Grey Bruce Health Services - Mary Jane Dandeno*
- *Groves Memorial Community Hospital - Shirley Scott*
- *Discussion - Adalsteinn D. Brown, Moderator*

3:00 - 3:15 pm **Break**

3:15 - 4:00 pm **Concluding Remarks**

- Setting the Performance Management Agenda for the Future  
*Sheree Davis,*  
*Lead, Strategic Policy and Knowledge Management Group,*  
*Ministry of Health and Long-Term Care*
- Hilary Short,*  
*President and CEO,*  
*Ontario Hospital Association*